

STATE OF THE SECTOR

INFORMATION TECHNOLOGY



FAST FACTS

13,000+
EMPLOYED IN SECTOR
SOURCE: JOBS EQ

DATAFOX RANKED JACKSONVILLE AS THE
#2 BEST CITY FOR TECH
(OUTSIDE OF CA AND NY)

774
INDUSTRY EMPLOYERS
SOURCE: JOBS EQ

Independent software developers, corporate IT operations and telecommunications infrastructure for major financial firms, health-care providers, insurers and global logistics companies comprise Northeast Florida's large information technology industry.

Jacksonville is emerging as a tech market and recently became the newest **International Network Access Point**, providing a digital expressway that connects to 32 countries in Latin America.

TOP REGIONAL EMPLOYERS (2017)

	No. of employees
AT&T – Telecommunications	2,600
BLACK KNIGHT FINANCIAL SERVICES – Title Insurance & IT Solutions	2,400
WEB.COM – Website Designers and Online Marketing	1,000
C2C SOLUTIONS – Health Care Payment Processing Solutions	500
CSX TECHNOLOGY – Logistics and Distribution Technology	500



7 regional colleges & universities offering degree or certificate programs with **Information Technology** concentrations

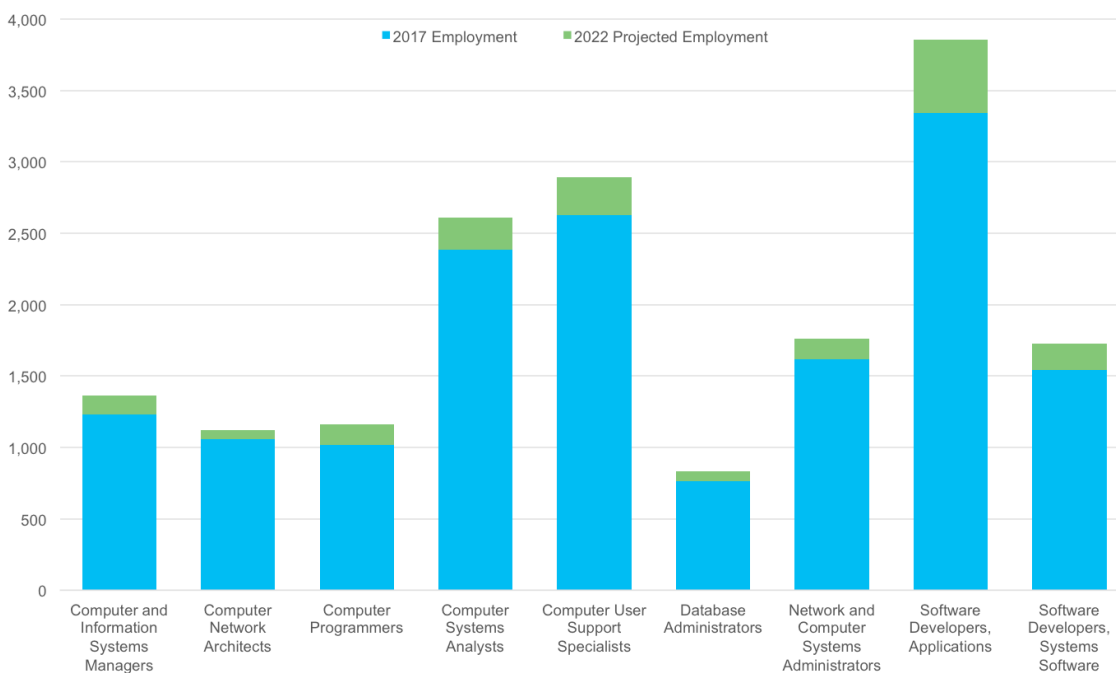


22 CTE academies focusing on **Information Technology**



TALENT PIPELINE

Information Technology Occupations



Information technology employs more than **13,000** in the region in diverse occupations including computer programming, software design and computer facilities management.

Some of Northeast Florida's several areas of excellence in the IT sector include: Corporate IT operations, telecommunications infrastructure, and software development.

The region also has a growing talent pool with more than 1,200 graduate and undergraduate degrees in computer science and IT fields.

»» JAXUSA INDUSTRY EXPERT INSIGHT

Project Activity

The Information Technology (IT) industry continues to grow in Northeast Florida, as more companies are shifting technology work from high-cost markets to the Southeast. Recently announced projects in financial services, advanced manufacturing and logistics all have significant IT components to them. Successful companies (e.g. Randrr) will continue to add high-wage IT jobs over the next two years.



Broderick Green
Senior Director, Business Development
Information Technology

Employer Needs

Despite being identified as a fast-growing location for tech jobs, there are some challenges. Perception issues remain for companies looking to recruit talent to the region. There is still a concern that Jacksonville lacks an abundance of tech-related positions with easily recognizable corporate names. Employers continue to look for ways to strengthen relationships with area high schools and universities to begin creating a strong local pipeline of talent.

Current and Future Trends

Jacksonville's IT infrastructure continues to position the region for growth in areas such as data colocation facilities and technology recovery centers as companies look to diversify their location options and operate with greater efficiency.

EMPLOYER BEST PRACTICE

REGENCY CENTERS & UNIVERSITY OF NORTH FLORIDA CCEC IT CAREER PRACTICUM

Regency Centers is bridging the divide between graduation and entering the workforce for University of North Florida computing, engineering and construction students. In September 2015, a practicum between Regency Centers and the UNF College of Computing, Engineering and Construction (CECC) was formed to **keep our emerging IT talent right here in Northeast Florida**. Each year students graduate with the IT skills necessary to help support our regional employer's needs, but many leave the area because of a perception that there is a lack of career opportunities. According to Dale Johnston, senior vice president & chief information officer for Regency Centers, the partnership was formed with a solitary focus: to educate students on the job opportunities available within our region. "The IT Career Practicum bridges that gap from here's the thing they learned about to here's what it will mean for you to be employed in a certain position or with a certain company," said Johnston.



The practicum gives participating students on-the-job experience and the ability to network with IT professionals. Students work on unique projects that are created by Regency Center's IT professionals. They are then able to experience multiple disciplines in the IT field and learn the process between problem identification and creating a technology-based solution. Most importantly, students are assisted in identifying IT jobs within Northeast Florida. With information technology career opportunities rapidly expanding in the region, there is no shortage of career prospects for recent graduates.

Since the program launch in 2015, Regency Centers has hosted **four cohorts** and a total of **eighteen graduates**. By the end of December 2017, they expect to see another six students graduate. While there are no current plans to expand the program at Regency Centers, Johnston recognizes the importance of other companies joining the effort. "In the technology field, we all have to get involved to fill the IT jobs void that we have coming. It's going to take participation from all companies to come together, to **foster an IT community within Northeast Florida** that can build upon our great institutions, companies that are doing great technology things, and to keep a 'best in class' IT workforce in the area," he said.



JAXUSA Partnership works closely with **CareerSource Northeast Florida** to ensure that employers have the best assistance for any pertinent workforce needs. For more information, please contact:

▼ **Brian Allen**, Industry Sector Manager, Information Technology
(904) 798-9229 ext. 2270 or ballen@careersourcenefl.com



PRODUCED IN PARTNERSHIP WITH CAREERSOURCE NORTHEAST FLORIDA